



# Ireland Working Holiday 2023



---

## *Guidance for Chilean Nationals*

**September, 2023**

Santiago Application Centre VFS GLOBAL

Av. Vitacura 2909, of 204, Santiago, Las Condes, Chile  
Santiago, Chile

[IRISHWHCHILE@VFSGLOBAL.COM](mailto:IRISHWHCHILE@VFSGLOBAL.COM)

KNOWING  
THE WHA

HOW TO  
APPLY

LIST OF  
DOCUMENTS

APPLICATION  
CENTRE

BOOKING  
AN  
APPOINTM  
ENT

FEEDBACKS  
AND  
COMPLAINTS

USER PAY  
SERVICES

AFTER  
SUBMISSION

FAQ

CONTACT US

The second round of the Working Holiday Programme 2023 will open on the **22nd September 2023 at 9am**. **The Second round** has a limit of **100** applicants and only the applicants who email their application after **9am (Chile time)** on the **22nd September** will be considered.

The **Ireland-Chile Working Holiday Agreement** allows up to **200** young Chilean applicants (aged between 18 and 30) annually to take extended holidays in Ireland for up to a year, and to take employment as an incidental aspect of this stay. The aim of the scheme is to introduce young Chileans to the people, culture and landscape of Ireland and to allow them to work and study English or Irish there. Participants will have one year from date of issue of the authorization to enter Ireland. A similar scheme operates from Ireland to Chile.

KNOWING  
THE WHA

HOW TO  
APPLY

LIST OF  
DOCUMENTS

APPLICATION  
CENTRE

BOOKING AN  
APPOINTMENT

FEEDBACKS  
AND  
COMPLAINTS

USER PAY  
SERVICES

AFTER  
SUBMISSION

FAQ

CONTACT US

You must follow the below procedures in order to submit your application to a working holiday authorisation:

**1**

**Email us your application to the WHA 2023:** There are 100 vacancies available for Chileans to participate in 2 rounds for this programme. The second round will be launched for the WHA 2023 program at **9am (Chile time) on the 22nd of September 2023**

In order to ensure all people are given a fair and organized treatment you must send us **one** email saying that you are interested in participating to [IRISHWHCHILE@VFSGLOBAL.COM](mailto:IRISHWHCHILE@VFSGLOBAL.COM) The first 100 emails received will be assigned an appointment to apply for the Working Holiday Programme.

**2**

**Attend to the assigned appointment date and time:** we will allocate an appointment date and time for your to submit your WH authorization application in our Application Centre. Please save the date/time designated for you.

**3**

**Return of the decision envelope:** The decision envelope with the authorization letter will be returned to you by a secured courier from VFS Office. \* Due to COVID-19, in person collection of decision envelopes at the Application Center is suspended until further notice.

KNOWING  
THE WHA

HOW TO  
APPLY

LIST OF  
DOCUMENTS

APPLICATION  
CENTRE

BOOKING AN  
APPOINTMENT

FEEDBACKS  
AND  
COMPLAINTS

USER PAY  
SERVICES

AFTER  
SUBMISSION

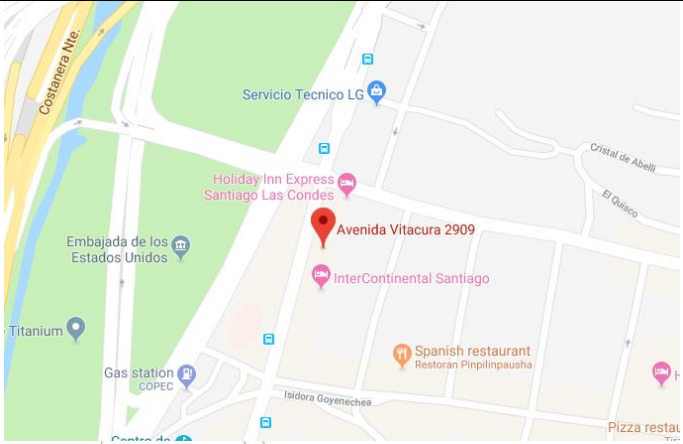
FAQ

CONTACT US

Below are the list of documents you must present in order to apply for your WH authorization

- **Fully completed application form: this must be completed in English (Please type form or use block capitals)**
- **2 recent photograph passport size:** Passport size, white background, no glasses. No lettering. 5x5cm in size.
- **1 Photocopy of details page of your valid passport**
- **1 Photocopy of police certificate of good conduct (antecedentes penales) issued within last 3 months of your appointment.**

The Application Centre is located at:

Address	Map
<p>Av. Vitacura 2909, of 204, Santiago, Las Condes, Chile Edificio Madison Next to Intercontinental Hotel</p>	

- Application submission is made by appointment only.
- You will receive a confirmation with the date and time of your appointment

KNOWING  
THE WHA

HOW TO  
APPLY

LIST OF  
DOCUMENTS

APPLICATION  
CENTRE

BOOKING AN  
APPOINTMENT

FEEDBACKS  
AND  
COMPLAINTS

USER PAY  
SERVICES

AFTER  
SUBMISSION

FAQ

CONTACT US

## Security Procedures at the Application Centre

- We cannot allow applicant's friends, relatives or other associates into the application centre.
- Applicants who have a disability or who are physically challenged will be able to bring somebody to assist them.
- The following items will not be permitted inside the visa application centre or stored in the premises: All battery operated or electronic gadgets such as cameras, audio/video cassettes, compact discs, MP3's, laptops, or portable music players.
- Sealed packages.
- Weapon or weapon-like objects or explosive material of any kind.

This list is not finite. Other items may be prohibited based on security staff discretion.

**Please note:** The application centre is unable to store prohibited items. Applicants should make other arrangements to store their belongings before they enter the application centre.

KNOWING  
THE WHA

HOW TO  
APPLY

LIST OF  
DOCUMENTS

APPLICATION  
CENTRE

BOOKING AN  
APPOINTMENT

FEEDBACKS  
AND  
COMPLAINTS

USER PAY  
SERVICES

AFTER  
SUBMISSION

FAQ

CONTACT US

## Customers with disabilities

The application centre has step-free access for wheelchairs. Applicants who have a disability or who have accessibility requirements are encouraged to bring someone to assist them. Lifts are also accessible for use where necessary. Please note that VFS Global staff will be available to assist any applicant with special needs.

KNOWING  
THE WHA

HOW TO  
APPLY

LIST OF  
DOCUMENTS

APPLICATION  
CENTRE

BOOK AN  
APPOINTMENT

FEEDBACKS  
AND  
COMPLAINTS

USER PAY  
SERVICES

AFTER  
SUBMISSION

FAQ

CONTACT US

To book an appointment to the Santiago Application Centre you will need:

1. Send an email to [IRISHWHCHILE@VFSGLOBAL.COM](mailto:IRISHWHCHILE@VFSGLOBAL.COM) from 9am on the 22nd of September 2023
2. The first **100** emails received will be shortlisted by VFS
3. If shortlisted, VFS will assign the appointment date/time for your application submission
4. Show your appointment confirmation email at the Application Centre

If for some reason you are unable to attend the scheduled appointment, please let us know within 48 hours of your appointment date/time. We will assign you another appointment as soon as possible.

If you do not confirm your appointment date/time and do not inform us with 48 hours notice, we will assign your appointment slot to a different applicant and depending on the amount of placements already filled, you may not be able to participate in the Ireland WHA 2023.



KNOWING  
THE WHA

HOW TO  
APPLY

LIST OF  
DOCUMENTS

APPLICATION  
CENTRE

BOOK AN  
APPOINTMENT

FEEDBACKS  
AND  
COMPLAINTS

USER PAY  
SERVICES

AFTER  
SUBMISSION

FAQ

CONTACT US

## Are you happy with our service?

VFS Global aims to provide an efficient service to our customers. If you have feedback, we would like to know about it as soon as possible. We will take your complaint seriously and will try to provide a full reply within 2 working days. If we cannot give you a full reply within this time, we will inform you of when to expect an answer.

If you wish to send comments about the service you received from VFS Global, you can email your feedback to: [IRISHWHCHILE@VFSGLOBAL.COM](mailto:IRISHWHCHILE@VFSGLOBAL.COM)

Please include in your email topic the word “complaint” or “compliment”. This will ensure your email is automatically forwarded to the responsible operations manager who will be dealing with your feedback.

KNOWING  
THE WHA

HOW TO  
APPLY

LIST OF  
DOCUMENTS

APPLICATION  
CENTRE

BOOK AN  
APPOINTMENT

FEEDBACKS  
AND  
COMPLAINTS

APPLICABLE  
FEES

AFTER  
SUBMISSION

FAQ

CONTACT US

Once your appointment has been scheduled, the following fees must be paid by bank deposit or bank transfer (in two separate payments):

- Application Processing fee: **85 EU CLP 72,000**
- VISA fee: **60 EU CLP 51,000**

Proof of bank or wire transfers must be submitted along with the WHA application on the day of the appointment.

Fees are not refundable if your WH authorization is refused or you do not cancel your appointment with 48 hours notice.

Payment details:

Name: VFS Services Chile SPA

Bank: Scotiabank.

Account Number: 97-21460-21.

ID: 76.156.068-9

# Optional Services:

KNOWING THE WHA | HOW TO APPLY | LIST OF DOCUMENTS | APPLICATION CENTRE | BOOK AN APPOINTMENT | FEEDBACKS AND COMPLAINTS | **APPLICABLE FEES** | AFTER SUBMISSION | FAQ | CONTACT US

## Value Added Services

Service	Description	Price
<b>Domestic Courier</b>	Delivery of your working holiday letter to your chosen address in Chile	CLP 20,000.00
	Delivery of your working holiday letter to your chosen address in Regions of Chile	CLP 27,000.00
<b>Photocopy</b>	Photocopy service at the Visa Application Centre (VAC)	CLP 1,500.00
<b>Email Notification</b>	You will be informed of each stage of your application by mail	CLP 2,500.00
<b>Form Filling service</b>	Our Submission Officers will assist all applicants with filling in forms on computer terminals at the VAC	CLP 7,000.00

KNOWING  
THE WHA

HOW TO  
APPLY

LIST OF  
DOCUMENTS

APPLICATION  
CENTRE

BOOK AN  
APPOINTMENT

FEEDBACKS  
AND  
COMPLAINTS

USER PAY  
SERVICES

AFTER  
SUBMISSION

FAQ

CONTACT US

After your application submission, your documents will be sent to the Embassy of Ireland in Santiago.

Once a decision has been made, your documents will be delivered by courier to the address provided on the day of the appointment.

Documents can be collected in person at the Application Center at the designated dates and times.

KNOWING  
THE WHA

HOW TO  
APPLY

LIST OF  
DOCUMENTS

APPLICATION  
CENTRE

BOOK AN  
APPOINTMENT

FEEDBACKS  
AND  
COMPLAINTS

USER PAY  
SERVICES

AFTER  
SUBMISSION

FAQ

CONTACT US

ID	Question	Answer
1	Do I have to complete the application form online?	No, you must complete the form provided to you with the email, and bring it to the application centre at the date/time assigned for you. Filled in by computer not by hand.
2	What are the exact measurements of the photographs ?	Passport size, white background, no glasses. No lettering. 5x5cm
3	How long does it take to process my application at the Embassy?	The application process will take approximately 3 months, all WH Authorization applications submitted in September will be sent to the Embassy by December.
4	What documents I need to bring to my application?	You must bring: Fully completed by computer application form, 2 recent passport-sized photographs 5x5, a photocopy of details page of your valid passport and a photocopy of police certificate of good conduct (antecedentes penales). To be valid, <b>your passport must have at least 2 years until the expiration</b>
5	Do my work authorization letter returns by courier or I need to pick it up at the Visa Application Centre?	Documents can be collected in person at the Application Center at the designated dates and times.



# FREQUENT ASKED QUESTIONS

KNOWING  
THE WHA

HOW TO  
APPLY

LIST OF  
DOCUMENTS

APPLICATION  
CENTRE

BOOK AN  
APPOINTMENT

FEEDBACKS  
AND  
COMPLAINTS

USER PAY  
SERVICES

AFTER  
SUBMISSION

FAQ

CONTACT US

ID	Question	Answer
6	Am I required to provide fingerprints or any biometric information?	No. This is not required.
7	Can I present my application at any date or time?	No, you will be informed by VFS of the appointment date and time you must present at the <b>Santiago Application Centre</b> .
8	Do I need to present an airplane ticket?	No this is not required. To be valid, your passport must have at least 2 years until the expiration date. Make sure your passport is valid for at least 2 years when your passport is being requested.
9	Once I obtain my work authorization, how much time do I have to travel to Ireland?	The WHA is valid for entry to Ireland for 12 months after issue.
10	If I am granted the work authorization, when can I leave Chile?	As soon as you are granted the WH Authorization you are free to travel to Ireland. In addition to your authorization letter, at the port of entry you will need to show proof of travel insurance that covers the 12 month period and proof of your financial situation (you must have €1,500 if you have already booked return flight, or €3,000 without.)



# FREQUENT ASKED QUESTIONS



ID	Question	Answer
11	What must I do with my work authorisation letter?	You must present your work authorisation letter to the immigration officer at Ireland's border.
12	How long can I work with one employer? How many employers can I have?	There are no restrictions on the number of employers or time of employment with a single employer once the WHA is issued.
13	How much money do I need to have in my account to present to VAC?	Chilean applicants are not required to present financial evidence at the application centre; however you may be asked to show proof of solvency at your port of entry; €1,500 with return flight, or €3,000 without.
14	I am 30 years old now but in 2 more weeks after my application is sent I will be 31. Can I still apply?	You must be under 30 years of age at date of application.
15	I have a child, will that cause my application to be refused?	Your family will not be a factor in your application; however the WHA is valid for one person only and no exceptions will be made.
16	My passport expires before the end of the visa, can I still apply?	Passports must be valid for the duration of your stay. When your passport is requested You must have a passport that is valid for at least 2 years prior to your application. Mandatory

# FREQUENT ASKED QUESTIONS

KNOWING THE WHA	HOW TO APPLY	LIST OF DOCUMENTS	APPLICATION CENTRE	BOOK AN APPOINTMENT	FEEDBACKS AND COMPLAINTS	USER PAY SERVICES	AFTER SUBMISSION	FAQ	CONTACT US
-----------------	--------------	-------------------	--------------------	---------------------	--------------------------	-------------------	------------------	-----	------------

ID	Question	Answer
17	I have a different signature for my passport and for my ID. Could that lead o my application being refused?	The signature on your application form must be the same as the signature your passport
18	When will the program will start in 2023?	Applications to the Ireland WHA 2023 programme will start 2nd round on the 22nd of September. Only emails submitted from 9am (Chile time) on that day will be considered on a first come first served based on VFS email platform.
19	How can I present my application to obtain a placement to the WHA programme?	You must send an email to <a href="mailto:IRISHWHCHILE@VFSGLOBAL.COM">IRISHWHCHILE@VFSGLOBAL.COM</a> from 9am on the 22nd of September 2023. Chile time. We will respond to you with the appointment date/time to present your application.
20	I am a Chilean citizen but I am currently residing overseas, can I apply for to the Working Holiday Programme.	The Working Holiday Agreement is issued to Chilean citizens ordinarily residing in Chile
21	How will placements to the programme be allocated?	All those interested in participating in the Ireland WHA program should send an email to <a href="mailto:IRISHWHCHILE@VFSGLOBAL.COM">IRISHWHCHILE@VFSGLOBAL.COM</a> from 9am on the 22nd of September. The appointment will be allocated on a first come first served basis as they arrive on the VFS email platform.



KNOWING  
THE WHA

HOW TO  
APPLY

LIST OF  
DOCUMENTS

APPLICATION  
CENTRE

BOOK AN  
APPOINTMENT

FEEDBACKS  
AND  
COMPLAINTS

USER PAY  
SERVICES

AFTER  
SUBMISSION

FAQ

CONTACT US

ID	Question	Answer
22	I have a police certificate that was used for a different reason. Can I use the same police certificate for my application?	The certificate must have been issued no longer than 3 months prior to your application submission. In cases where the applicant has a criminal record, they must present a letter explaining the situation. Applications will be assessed on a case by case basis.
23	Can I send my application directly to the Irish Embassy or Consulate?	The applications can only be accepted by personal application at the VFS Application Centre in Santiago
24	Can I bring my wife/husband/partner/children with me to Ireland?	The authorizations are for individuals only. Holders of a working holiday authorization are not allowed to bring any family members.

# FREQUENT ASKED QUESTIONS

KNOWING  
THE WHA

HOW TO  
APPLY

LIST OF  
DOCUMENTS

APPLICATION  
CENTRE

BOOK AN  
APPOINTMENT

FEEDBACKS  
AND  
COMPLAINTS

USER PAY  
SERVICES

AFTER  
SUBMISSION

FAQ

CONTACT US

ID	Question	Answer
25	Is there a limit of Working Holiday Authorisations to be issued?	The scheme is limited to 200 participants per year. These will be granted in 2 rounds of 100. Once the limit has been reached, the Embassy will announce the closure of the programme on its website <a href="http://www.dfa.ie/irish-embassy/chile/">www.dfa.ie/irish-embassy/chile/</a>
26	I have another question about the program that is not included in this FAQ. How can I find the answer?	Applicants with questions not included in this FAQ must any queries via the <a href="#">Embassy's Contact Us Page</a> . We regret to inform that it will not be possible to answer these questions at the Application Centre in regards of this program.

KNOWING  
THE WHA

HOW TO  
APPLY

LIST OF  
DOCUMENTS

APPLICATION  
CENTRE

BOOK AN  
APPOINTMENT

FEEDBACKS  
AND  
COMPLAINTS

USER PAY  
SERVICES

AFTER  
SUBMISSION

FAQ

CONTACT US

Please read the Frequently Asked Questions from this document to obtain information related to this programme.

Alternatively, you may send an email to [IRISHWHCHILE@VFSGLOBAL.COM](mailto:IRISHWHCHILE@VFSGLOBAL.COM)

VFS representatives will strive to answer all emails within 2 business days. All emails will be answered after the go-live date. All emails sent before the go-live date will be discarded.





# Thank You for your attention

**Copyright Warning:** VFS Global is the owner of the copyright of the contents of this document. Any form of reproduction or transmission without the consent of VFS Global will amount to an infringement of VFS Global copyright.

**Disclaimer:** All Trademarks, Logos, etc. pertaining to third parties have been used for illustration purpose only and remain the exclusive property of their respective owners.